**Customer related questions**:-

1. **Customer access requirement** 
   1. After clicking the Verification link, what are the extra information is required?
2. **Customer Desired Rental Requirement**
   1. When does your current lease end? What does it mean?
3. The Property Owner’s access is different from leasing agent access. The property Owner can see only his property. But the leasing Agent can see all the properties assigned by other property’s Owner.

**Section 3.1 (ii**)

The landlords (Property Owner’s) who are paying for access will get all the information from the person interested in seeing the unit for rent? Does landlord needs to pay anything?

**Leasing Manager /Agent**

While registering the Leasing Manager/ Agent , they need to provide the information regarding the (property management company they work for and the building they service).

Q1:- Who will provide this information? Do we need to create a separate Repository for Property management and their Properties?

Q2:- Can two Agents work with same Property management?

Q3:- Leasing Agent will need to answer the following questions: 1) Do you offer a broker fee? A drop down will need to be created containing a yes or no answer option. 2) If the answer is No then we will have to redirect them to a page that will require them to pay for the listings they want to post. 3) If the answer is yes then the next question will be “Please descried the type of broker fee you are offering.”

What does it mean? This portion is unclear.

Q4:- If the landlord does not want to pay a broker’s fee then the landlord should be directed to the listing subscription process page.)

What does it means?

Q5:- in section 4.2

Paying landlords with single units will not be required to provide the below details.

What does it mean? What is the reason behind this?

Q6:- In section 4.3(Leasing agent will create a listing),

The agent will not be able to provide the address or location to the listing but will be able to provide the name of the building and the city or town the listing it is located in. **(This will not be a restriction for the owners and admins of the portal as they will be listing rentals with alternating addresses to the actual listings provided by the leasing agents.)**

What does it means? Are we not storing the property/unit Address and locality? This section is unclear to me.

Does the landlord/Owner need to pay anything to list their property in portal?

What is role of The Real estate agent? How its different from Leasing agent?